

**Centre for Rural and Northern Health Research (CRaNHR)
Laurentian University**

Health Care Research Seminar Series 2004-2005

**Tuesday October 19, 2004
12:00 to 1:00 pm**

Room 109
Health Sciences Education Resource Centre
Laurentian University

**Teletriage: A comparison of programs in Scotland and
Ontario**

David Heaney, M.A.

Senior Research Fellow
*Centre for Rural Health
University of Aberdeen, Scotland*

John Hogenbirk, M.Sc.

Senior Researcher
*Centre for Rural and Northern Health Research
Laurentian University*

This presentation will compare the organization, delivery and outcomes of teletriage programs in Scotland and Ontario.

David Heaney is a senior research fellow at the Centre for Rural Health (formerly the Highlands and Islands Health Research Institute), University of Aberdeen, Scotland. He has extensive experience in policy relevant evaluation of health innovation. He is leading the evaluation of the introduction of NHS24 (a nurse led telephone consultation service) in Scotland, and a study investigating the delivery of-out-of-hours general medical services in remote and rural Scotland.

John Hogenbirk is a Senior Researcher with the Centre for Rural and Northern Health Research, Laurentian University. He has been working on telehealth for over 7 years including an evaluation of a teletriage pilot project, a randomized controlled trial of teletriage services, and an environmental scan of telehealth human resource issues.

This seminar will be telecast to a number of communities, with telecommunication technology and support provided by NORTH Network and NOMECC. For information regarding joining the seminar by videoconference, please contact Muriel Piché at 1-800-461-8777 ext. 2239 or via e-mail at pichem@nomecc.on.ca

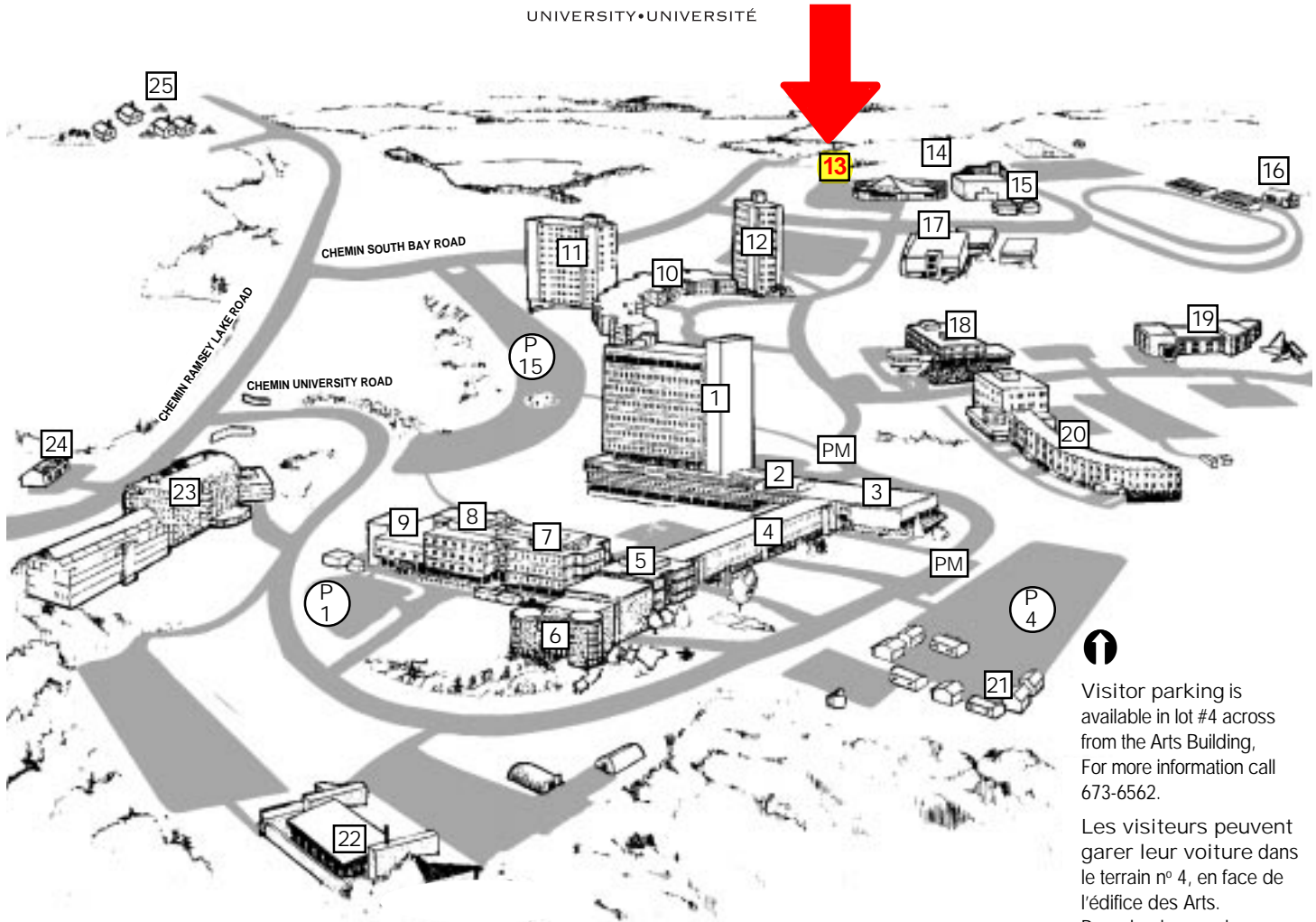
This free seminar is open to all interested persons

Bring your lunches – coffee, tea, and juice provided
(Parking available in Parking Lot #11)

Call Linda Liboiron-Grenier at 675-1151 ext. 4358 for more information

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Visitor parking is available in lot #4 across from the Arts Building, For more information call 673-6562.

Les visiteurs peuvent garer leur voiture dans le terrain n° 4, en face de l'édifice des Arts. Pour de plus amples renseignements composez le 673-6562.

PM Parking metres / Parcomètres

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2nd Floor - LU Bookstore
2^e étage - Librairie de l'UL</p> <p>2 Student Centre étudiant (SCE)</p> <p>3 Great Hall / Grand Salon</p> <p>4 Édifice des Arts Building (A)</p> <p>5 Classroom Building (C)
Édifice des classes</p> <p>6 Bibliothèque J.N. Desmarais Library (J)</p> <p>7 Science I Building (S)
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Édifice des sciences II</p> <p>9 Auditorium Fraser Auditorium (FA)</p> | <p>10 Single Student Residence
Résidence des étudiants célibataires</p> <p>11 Married/Mature Student Residence
Résidence des étudiants mariés et adultes</p> <p>12 University College Residence
Résidence du Collège universitaire</p> <p>13 Health Sciences (H)
Education Resource Centre
Centre de ressources pour l'éducation en matière de santé</p> <p>14 Centre d'éducation (B)
physique B.F. Avery
Physical Education Centre</p> | <p>15 Child and Family Centre (Laurentian)
Centre familial Laurentien</p> <p>16 Outdoor Centre de plein air</p> <p>17 Pavillon Alphonse Raymond Building (E)</p> <p>18 Université Huntington University (HU)</p> <p>19 Université Thorneloe University (T)</p> <p>20 University of Sudbury (US)
Université de Sudbury</p> <p>21 Arts Portables
Classes temporaires (arts)</p> <p>22 Maintenance and Security Building
Édifice de l'entretien et de la sécurité</p> <p>23 Mines and Minerals Research Centre
Centre de recherche minière</p> <p>24 Chalet Robertson Cottage</p> <p>25 Cooperative Freshwater Ecology Unit
Unité conjointe d'écologie d'eau douce</p> |
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